

GOOD NEWS STORY

MICHAELA DIXON

BACKGROUND

Michaela was someone who has not been working for over 3 years. She was not sure what she wanted to do or what career.

She was also a single mother who wanted to find something that could help her work around her 2 young children.

FREE2LEARN JOURNEY

She signed up to Free 2 Learns contact centre course and through this course she discovered a passion for the customer service sector. She successfully attended all days and completed all qualifications.

At the end of the course G4S conducted interviews with everyone including Michaela and she was offered a job at G4S working as a Customer Service Advisor. They also offered her the chance to work from home which allows her to work around her children. Michaela was grateful to Free 2 Learn for the continued support throughout.

LEARNER TESTIMONIAL

“I just wanted to send a quick message in acknowledgement of your continued support and just to catch you up, im pleased to say I have been offered a full time role with G4S after completing the free to learn course you helped me enrol onto.Thanks again for everything.”